

# STRETCHERZ

## PRODUCT RECALL



Product Code: 2123069 – Stretch Twin Pack Assortment Barcode: **50837663010** –  
Sold 2024

Product Code: 2136580 – Stretch Squad XXL Figure, Barcode: **5050835009346** –  
Sold 2025

### What's Happened?

Stretcherz is recalling certain toys following the identification of a potential contaminant in the sand used within a limited number of products.

As part of our continuous and rigorous product testing programme, recent results indicated levels that fall below our strict internal standards.

While we have received no reports of harm, we are taking this action out of an abundance of caution and in line with our commitment to the highest standards of safety and quality.

Customers are advised to stop using the affected products immediately and follow the recall guidance available via our customer service channels.

### What should you do?

If you have purchased the Stretcherz products listed above (see product name and code), please return the item to the store where it was purchased for a full refund

Consumers can also contact [sand.enquiries@htigroup.com](mailto:sand.enquiries@htigroup.com) or visit <https://www.htigroup.co.uk/sandenquiry>

**No other Stretcherz toys are affected.**